

## Alphabetical by Speaker's Last Name

### **Agius, Marie, CRC, LCAS, CSI, LPCA**

Marie Agius is a doctoral candidate in rehabilitation counseling and administration at East Carolina University. She is also an ACT Team Lead for Easter Seals UCP North Carolina and Virginia in Wake County, North Carolina. Marie is a Licensed Clinical Addictions Specialist, a Clinical Counselor Supervisor, a Certified Rehabilitation Counselor, and a Licensed Professional Counselor Associate in North Carolina.

### **Barrett, Madeline, MSW**

Madeline is an Intensive Case Management Supervisor for the Behavioral Health Special Initiative (BHSI), a program within The Philadelphia Mental Health Care Corporation (PMHCC, Inc.). Originally from Bucks County, PA, Madeline obtained a bachelor's degree in justice studies from Arizona State University, and received a Masters of Social Work degree from Temple University. She then interned and worked across the behavioral health systems in Philadelphia and its surrounding counties.

### **Beckman, Brandon, MBA, CDS, CATC IV**

Brandon Beckman is a business management executive committed to designing and building innovative addiction care environments and blueprinting competitive and progressive business strategies for nonprofit Social Service agencies. He holds a bachelor's degree from Loyola Marymount University and a master's degree in Business Administration from University of Phoenix. He is a masters level board certified Addiction Treatment Counselor (CATC IV) in excellent standing with the California Association of Drug & Alcohol Educators (CAADE). Brandon is a published author and owns two businesses in Los Angeles, California including a private counseling practice and a business development consulting agency.

### **Camuso, Owen, MS**

Owen Camuso is the Program Specialist for Resources for Human Development (RHD) "FaSST/Connections" Program. FaSST/Connections provides mental health case management within Philadelphia's emergency shelters. Owen develops collaborative relationships between FaSST/Connections and Philadelphia's community to help solve homelessness. Owen has worked as Program Director of the Homeless Non-Profit organization, Back on My Feet. Owen assisted Back on My Feet in developing a unique approach to build self-esteem and self-confidence within the homeless population. Owen has devoted his career to improving the systems in which the homeless population interact. His case management and program specialist background that has enabled him to not only engage the homeless, but to create long standing changes for many homeless individuals in Philadelphia.

### **Chapman, Julie, BA**

From an early age, Julie Chapman has been drawn to understanding and helping others. Trained as an elementary school teacher, she has taught kindergarten aged children in England at a community primary school, in North Carolina at an alternative and holistic focused school, and in the Pennsylvania public school system. Also certified to teach yoga and meditation to all ages, Julie is passionate about bringing mindfulness-based practices to her work. Currently enrolled in the MSW program at Kutztown University, Julie works as a therapist in an urban mental health clinic with clients from the ages of 4-64.

## **Chaundy, Leslie, LCSW, Psy.D, NCSP, ABSNP**

Dr. Leslie Chaundy is a Licensed Clinical Social Worker as well as a Nationally Certified School Psychologist who holds a Diplomate in School Neuropsychology. She has over 20 years of experience working in the mental health field with children, adolescents, families, and adults of all ages and is currently working as an Assistant Professor in the Department of Social Work at Kutztown University. She is a graduate of Marywood University and Philadelphia College of Osteopathic Medicine and enjoys incorporating religion and spirituality into practice.

## **Chew, Lisa, MS, LPC, NCC, JD**

Lisa Chew received a master's degree from Loyola University New Orleans in clinical mental health counseling. During her last year in the program, Lisa completed her practicum and internships at Womanspace Louisiana. The day after graduating, Lisa became the Assistant Director/Clinical Coordinator of Womanspace. Womanspace is a residential program for homeless women experiencing severe mental illness and/or substance abuse issues. Lisa has now been working in the program for over three years. In that time, Lisa has trained all staff members on the characteristics of the Safe Haven model. She helps the staff members to understand and implement the model.

## **Cito, Meghan LSW**

Meghan Cito earned her Bachelor of Arts in psychology from University of Colorado at Denver in 2011. She went on to receive her Master of Social Work at Metropolitan State University of Denver. She successfully passed her licensure exam and is now working on completing her clinical hours to become a LCSW. Previous experience includes providing case management and therapy to victims of crime and being a care coordinator for a community mental health organization. She is currently working as a crisis intervention training case manager through the Jefferson County Sheriff's Office and Jefferson Center for Mental Health.

## **Corbin, Laurie, MSS, MLSP**

Laurie Corbin is Director of Public Health Management Corporation's Forensic Services Programs. She is responsible for the administrative and operational oversight of criminal justice diversion or early release initiatives which link individuals to behavioral health services as an alternative to incarceration. Laurie has more than 25 years experience in human services and non-profit management. She has a Master of Social Service (MSS) and a Master of Law and Social Policy (MLSP) from the Bryn Mawr School of Social Work and Social Research.

## **Dave, Seema, MPH**

Seema Dave is a graduate of LSU Health Sciences Center's Master of Public Health program. She serves as the Program Director of Health Guardians, an integrated care model based in New Orleans, Louisiana. Seema is responsible for operations management of Health Guardians. She directs a team composed of patient navigators and social workers in implementing innovative approaches to case management. She has always enjoyed the challenge of utilizing strategic planning methods when the need for problem solving arises.

## **DeSantis, Jeff, CPRP**

Jeff DeSantis has worked in the behavioral health field for over 25 years in Case Management, Crisis Intervention, and Psychiatric Rehabilitation. He has presented at Behavioral Health Conferences on the local, state, and national levels. These conferences include: Pennsylvania State Case Management Conferences 2001, 2002, 2003, 2004, 2006, and 2007; Crisis Intervention Association of Pennsylvania Conferences 2002, 2003, 2008, 2009, 2012, 2013, and 2014; National Association of Case Management Conference 2003 and 2014; and Assertive Community Treatment Association National Conference 2004.

## **Doty, Amelia, LCSW-BACS**

Amelia is a Clinical Systems Director at Resources for Human Development, a nationwide social service agency. Currently, Amelia is working with behavioral health programs across the country to develop and implement an electronic health record. Additional focus areas include community mental health, at-risk and incarcerated youth, anti-racism efforts, system development, and supervision training. She received her Master of Social Work from Tulane University and is a Licensed Clinical Social Worker and Board Approved Clinical Supervisor in Louisiana. Amelia has served on the NACM board since 2013.

## **Durkin, Genevieve, LCSW**

Genevieve is the Program Director of the Metropolitan Crisis Continuum at Resources for Human Development. This continuum of behavioral health crisis services includes a call center, mobile crisis response team, a crisis stabilization residence, and community based case management services. With RHD, Genevieve has also led a permanent supportive housing team that utilized the housing first model and an assertive community treatment team. Prior to RHD, Genevieve focused her work with high-risk youth with severe trauma histories. She received her Master of Social Work from Tulane University and is a Licensed Clinical Social Worker.

## **Esquivel, Eduardo, MSW**

Eduardo Esquivel was born and raised near St. Louis, MO. He went through school while working at a children's emergency shelter in the area. Eduardo graduated with his master's degree in social work and moved to Philadelphia, where he worked as a counselor with at-risk youth in Kensington before beginning his work with Pathways to Housing PA in Philadelphia, Pennsylvania. He has worked with Pathways for almost three years, helping homeless individuals attain housing, providing supportive services, and assisting them in meeting their long-term goals.

## **Farria, AJ**

AJ Farria has been involved with peer support and advocacy for the last 20 years. She began her journey as a volunteer with NO/AIDS Task Force in the late 1990s. In 2004, she received Volunteer of the Year at NO/AIDS Task Force. She is a regular presenter at NO/AIDS Task Force's AIDS Awareness Trainings and was one of the featured speakers at the Louisiana AIDS Advocacy Network's roll out of the SHARP (State HIV/AIDS Access Research Project) Report. AJ continued to advocate for those suffering with mental and physical disabilities during her tenure as a PSH-Peer Support Specialist. Currently, she is a Peer Support Specialist with RHD Metropolitan ACT. In 2011, AJ received her Peer Support Certification from the Louisiana-DHH, Office of Behavioral Health. She is currently a Psychology-Senior at the University of Phoenix.

## **Feroz, Ray, PhD, CRC, LPC, NCC, HS-BCP**

Ray Feroz is Professor and Chair of the Department of Human Services, Rehabilitation, Health and Sport Sciences at Clarion University. He has worked as a Rehab Counselor, Director of Vocational Rehabilitation, Psychologist, and Inpatient and Outpatient Director of Behavioral Health Programs in for-profit and non-profit hospitals. He was educated at Kent State, Boston University, and the University of Pittsburgh.

## **Ferrante, Stephanie, MEd**

Stephanie Ferrante is the Director of Truancy Remediation Program and graduated from Alvernia College with a bachelor's degree in elementary education and a master's degree in Special Education. Stephanie has been with the Truancy Remediation Program since April 2011, shortly after the start of the program. She started as a Truancy Specialist who worked with students, schools, families, and community programs to help students increase attendance. As of July 2014, Stephanie has taken over as the Director of Truancy Remediation Program. She is also a member of the Truancy Reduction Initiative and is on the Steering, Policy, Protocol and Procedure, and Intervention Committees.

## **Ferrer, Rizaldy, PhD**

Dr. Rizaldy Ferrer is a clinical psychologist who lives in Los Angeles, CA. He believes that creativity is the essence of human expression, whether through science or art. He co-facilitates "Write-On Group," a creative writing therapy for people with persistent and chronic mental illness.

## **Fisher, Dennis MM**

Dennis has worked in behavioral health for over 38 years. He began as a Registered Music Therapist, served as Team Leader of the Community Treatment Teams (CTT), and Training Specialist at BHTEN. Dennis authored the Philadelphia Behavioral Health Case Management Orientation curriculum. Local, state, and national conference topics have included the CTT "Philadelphia Experience," Time & Stress Management, Training Case Managers, Crisis Management, and Enriching Recovery through Cultural Competence. Dennis has a B.S. in Education, a Master of Music Therapy Degree and post-graduate work in Health Care Administration. Dennis is a certified trainer through the Crisis Prevention Institute, holds an Advanced Certificate of Culturally Competent Human Services from Temple University, and is certified in Mental Health First Aid. Dennis is currently the Program Director of The Behavioral Health Training and Education Network in Philadelphia, PA and he service as a NACM board member.

## **Fleming, Mary, MS**

Mary Fleming serves as the Director of the Office of Policy, Planning, and Innovation (OPPI) at the Substance Abuse and Mental Health Services Administration (SAMHSA). In this capacity, she is responsible for providing leadership on cross-cutting policy issues at SAMHSA and with external stakeholders. She works with SAMHSA's Office of the Administrator and SAMHSA's Offices and Centers to foster a unified understanding of policy and budget directions and to operationalize them. Mary coordinates and facilitates activities between SAMHSA and state, regional, tribal, federal, national, and international partners.

In addition, Mary oversees the work of the Office of Tribal Affairs and Policy, which serves as SAMHSA's primary point of contact for tribal governments, tribal organizations, federal departments and agencies, and other agencies on behavioral health issues facing American Indians and Alaska Natives in the U.S. She also oversees the work of the Office of Behavioral Health Equity, which serves as the coordinating point for SAMHSA's efforts to reduce behavioral health disparities for diverse populations, and manages SAMHSA's behavioral health work in the areas of disaster response, international relations, HIV/AIDS, regulatory and legislative affairs, LGBT issues, health care and health systems integration, and workforce development.

Mary possesses a rich history of managing, developing, and overseeing behavioral health services in several communities. Prior to joining SAMHSA, she was the chief executive officer of Allegheny HealthChoices, Inc., where she was responsible for fiscal, clinical, and quality oversight and reporting for the Medicaid managed behavioral health care program. In previous positions, Mary helped manage state, federal, and county resources and was responsible for providing services for persons with mental illness and/or substance use disorders. She has a long history of developing case management services and establishing assertive community treatment teams for adults with serious mental illness.

Prior to joining Allegheny HealthChoices in 1998, Mary worked as vice president of product development and network development at a managed health care company, and as executive director at the Hamilton County, Ohio (Cincinnati) Mental Health Board. She was also executive vice president at the Franklin County, Ohio (Columbus) Addictions and Mental Health Board and its project director for a Robert Wood Johnson Foundation Program on Chronic Mental Illness grant. She has also consulted with, and worked for, several states and counties across the nation.

Mary possesses a master's degree in program evaluation and research from Hahnemann Medical College in Philadelphia.

## **Fox, Gantry, BA**

Gantry Fox is Director of Specialty Courts and Compliance at Public Health Management Corporation. He is responsible for the oversight of six criminal justice initiatives including two drug court programs. Gantry has more than 20 years of experience working in the area of juvenile justice, program management, and behavioral health. Gantry has a bachelor's degree in criminal justice from Rowan University.

## **Frederick, Ronald**

Ron Frederick is the personal safety coordinator at Service Access and Management, Inc. (SAM). He has over 20 years of experience in law enforcement, including 15 years as a use of force instructor and 13 years as a team leader on the Dauphin County Crisis Response Team. Also, Ron has been an adjunct instructor/trainer at the Harrisburg Police Academy for nine years. In his current position, he is responsible for de-escalation and safety training for SAM staff.

## **Gasker, Janice, DSW, LCSW**

Janice Gasker is both a licensed social worker in the Commonwealth of Pennsylvania and a member of the Academy of Certified Social Workers, a national distinction marking the ability to practice social work independently. She holds a doctorate in social work from the University of Pennsylvania, Philadelphia, PA. Her master's degree in social work is from Marywood College, Scranton, PA, and her Bachelor of Arts in social work is from Cedar Crest College, Allentown, PA. Dr. Gasker has written extensively on Narrative Therapy, including two books and numerous articles. Currently, Dr. Gasker is a professor of social work at Kutztown University. She is the baccalaureate program director as well as the founding director of the new Doctor of Social Work program.

## **Geldon, Lauren, BSW**

Lauren Geldon is a BSW graduate from Kutztown University. She is employed as a Case Manager at Lehigh Valley Health Network, where she completed her BSW internship this past summer. She had the opportunity to present in 2014 at the NACM conference on The Integration of Case Management Skills in Hospice Care.

## **Glavin, Bernard**

Bernard has worked for the past 30 years in the Human Services field with ACT and ICM teams, various Supported Housing Programs, Transitional Housing Programs and IDD and co-occurring services. In his current position as an Associate Director at Resources for Human Development, he has support responsibilities in Delaware, Iowa, Missouri and New Jersey; additional focus areas include community mental health, intentional Leadership Development, and community Credit Union functions.

## **Godshall, Katie, LCSW**

Katie studied at The Tulane School of Social Work and graduated in 2010, with her MSW and Certificate of Disaster Mental Health. She has work in the mental health field for five years, working with severe and persistent mental illness. She has maintained her interest in trauma and disaster response through developing a trauma support group, in conjunction with fellow clinicians at Resources for Human Development. This group has utilized numerous debriefment strategies to develop a thoughtful approach tailored for the mental health professional.

## **Gold, Michael, BA**

Michael Gold is a case management supervisor for Resources for Human Development (RHD) "FaSST/Connections" Program. FaSST/Connections provides mental health case management within Philadelphia's emergency shelters. Michael has worked in the field for seven years, starting as a case manager in the emergency shelter system, and then as one of the first intensive case managers specifically assigned to Philadelphia's mental health residential

transformation. His current role has him overseeing case managers directly involved in the transformation process in Philadelphia. Aside for case management Michael is also trained to facilitate Male Trauma Recovery Empowerment Model Groups (MTREM), which he does for various programs in Philadelphia.

### **Gregory, Thandiwe, LCSW**

Thandiwe Gregory has had a multitude of roles and responsibilities in various social work settings. Creative expression is one of the many tools she uses in her toolbox to enhance the therapeutic healing process. She co-facilitates "Write-On Group," a creative writing therapy for people with severe, persistent and chronic mental illness in the Skid Row Area of Los Angeles. Thandiwe received her Master of Social Work from the University of Southern California in 2008.

### **Gresko, Babette, BA**

Babette has worked as a healthcare consultant on various transformational projects for the last seven years, prior to her role as leader of mobile technologies and population health management. She has served as the project manager for the multi-year revenue cycle transformation at a large regional trauma and medical center in Tennessee. Within the revenue cycle, she recently led a large scale process improvement effort for Case Management which included the deployment of mobile technology to support all aspects of the challenging resource coordination associated with Case Management. She graduated with bachelors in Science and Engineering from Concordia University in Montreal.

### **Groom, Elizabeth, MS**

Elizabeth Groom earned her Bachelor of Arts degree in psychology from the University of Wyoming in 2010. She went on to earn her Master of Science degree in forensic psychology from the University of York in England. She is also a Registered Psychotherapist with the State of Colorado. Previous experience includes working as a forensic case manager and supervisor, overseeing individuals deemed "Incompetent to Proceed" in the community. Currently, she is employed as a Crisis Intervention Training (CIT) case manager through Jefferson Center for Mental Health and stationed at the South Precinct of the Jefferson County Sheriff's Office in Littleton, Colorado.

### **Guthrie, Libby, EdD, MA**

Libby Guthrie has a master's degree in clinical psychology and a doctorate in counseling psychology. She has utilized her training in the capacity of a social work case manager throughout the past 27 years. She serves persons with HIV/AIDS, chronic viral hepatitis, persons with co-occurring disorders, and multiple comorbidities including homeless individuals.

### **Hanna, Ed, DSW, LCSW**

Dr. Ed Hanna is an Assistant Professor of Social Work at Kutztown University, Kutztown, PA. He has over 38 years of practice experience in clinical, administrative, and educational settings. He earned his bachelor's degree in sociology from Colby College, Maine, and his master's and doctoral degrees in social work from the University of Pennsylvania, Philadelphia, PA.

### **Harvey, Katherine, LSW**

Katherine Harvey is the Director of Case Management and Program Standards for the Forensic Services Program at Public Health Management Corporation. She oversees a unit that coordinates support services for ex-offenders who are receiving drug and alcohol treatment services. Katherine is a certified Mental Health First Aid Instructor and licensed social worker in the state of Pennsylvania. She earned her Bachelor of Science degree in social work from East Carolina University, Greenville NC. She has a master's degree in social work from Widener University and she has been working in the substance abuse addiction field for over 15 years.

### **Jean-Jacques, Audrey, MA**

Audrey is a Program Analyst with the Targeted Case Management Unit (TCMU), a subsidiary of the Philadelphia Department of Behavioral Health and Intellectual disAbility Services (DBHIDS) and PMHCC. Audrey was born and raised in Philadelphia, and attended Carleton College in Northfield, Minnesota for her undergraduate degree. She returned home to complete her master's degree in Counseling Psychology at Eastern University. Audrey has worked with adult and children's mental health case management providers throughout Philadelphia, and collaborates regularly with Philadelphia's First Judicial District Mental Health Court (FJDMHC).

### **Johnson, C.J., MSW, LMHP, LCSW**

C.J. has over 30 years' experience in human services, and is currently the Regional Administrator of Region V Systems which provides administrative and contractual oversight services for behavioral health services in southeast Nebraska. C.J. has specialized in working with children, adolescents, and their families over the years. A highly praised regular speaker at conferences and seminars, C.J. has a well established reputation of presenting on organizational topics and provides consultation to other professionals and organizations. C.J. has served on the National Association of Case Management (NACM) board since 2004 and is currently the board chair.

### **Johnson, Judge Calvin, JD**

The Honorable Calvin Johnson, retired Chief Judge of the Orleans Parish Criminal District Court established the first Mental Health Treatment Court in the State of Louisiana in 2002. By 2005, the Special Court was selected as one of four demonstration courts in the Country. Prior to establishing the first Mental Health Treatment Court, Judge Johnson served as Drug Court Judge from 1994 until 2002. As Chief Judge at the time hurricane Katrina struck, Judge Johnson directed proceedings and maintained Court Functions simultaneously across eight statewide locations.

Following his retirement from the bench in 2008, Judge Johnson was enlisted by the Governor to serve as the Executive Director of the Metropolitan Human Services District (MHSD), an agency created by the State legislature to oversee the delivery of publicly funded, community based behavioral health services. Judge Johnson directed the agency's turnaround, leveraged new opportunities created by managed care and the Affordable Care Act, and established an effective leadership team. Judge Johnson retired from MHSD in April 2014. Since his retirement he has done consulting work for Magellan Health Louisiana, Future Education, and The Council on Alcohol and Drug Abuse (CADA). The consulting work for CADA specifically focused on a reentry program for those Justice involved with Behavioral Health issues. Judge Johnson is currently working with the Federal Monitors appointed by Judge Lance Africk of the U.S. District Court for the Eastern District of Louisiana around the issue of proper care for defendants with mental health issues in the Parish prison.

Judge Johnson received his undergraduate degree from Southern University Baton Rouge in 1969, served four years in the United States Air Force, and then received his Juris doctorate from Loyola Law School in 1978. He was Professor of Law at Loyola Law School for nine years and Judge of the Orleans Parish Criminal District Court for 17 years. Judge Johnson remains on the faculty of the Loyola Law School.

### **Jones, Angel**

Angel Jones is a Sr. Case Manager at SRO Housing Corporation. In her position she is responsible for overseeing case management services in the Short-Term Programs working with hundreds of homeless and chronically homeless individuals. Angel has worked in the field of Human Services for over two years in a variety of capacities serving homeless individuals and families addressing various situations and conditions such as mental/physical disabilities, substance abuse, domestic violence, and other traumas.

## **Kara, Natasha, PhD**

Dr. Natasha Kara has worked with children and families for more than 20 years. Upon graduating with her master's degree in psychology, her work has been predominantly performing therapy related services to adolescents residing in the York and Adams Counties of Pennsylvania. Upon completion of her doctorate in education in 2005, she supported Service Access and Management in developing the York/Adams mental health case management program, Certified Peer Specialist program and Joint Planning Team. For the past two years, Natasha has worked within SAM as the site director for Franklin/Fulton Counties.

## **Macaluso, Russell**

Russell Macaluso has been a Certified Peer Specialist for four years. He currently works for Sinfonia Family Services and Quality Life Counseling, which provides services for consumers in Jefferson Parish living with severe mental illness. Previously, Russell worked for two years as the Peer Specialist for RHD's Assertive Community Treatment Team. As an active member of Narcotics Anonymous, Russell has been in recovery for over six years. He attributes this length of recovery to his work with other men in the program and the 12 steps of Narcotics Anonymous. He also spends a majority of his time sponsoring newcomers, speaking at meetings and visiting rehab centers to tell his story in efforts to encourage others to continue their journey into recovery.

## **Marks, Jeffrey, MA**

Jeff Marks is the Director of Clinical Services at Service Access & Management, Inc. He has over 30 years of experience in behavioral health, including work in community, forensic, private, and educational settings. Jeff holds a master's degree in counseling psychology and is licensed in PA as a Psychologist. He is responsible for monitoring the clinical, training, accreditation, risk management, and quality improvement functions within SAM.

## **Martin, Patti, MEd**

Patti has over 30 years' experience in the mental health field. She received her Bachelor of Arts in education and her master's degree in Counseling and Personnel Services from the University of Memphis. Patti currently serves as the national board Secretary/Treasurer and is a Fellow of American Association on Intellectual and Developmental Disabilities. Patti is also a member of the Alabama Association of People Supporting Employment First, and a certified public manager and case manager. She currently works for the Alabama Department of Mental Health-Developmental Disabilities Division as the statewide coordinator of Case Management.

## **Matthews, Lenda Faye, LPC, NCC**

Lenda Faye Matthews is motivated to join others on their journey to health and wellness utilizing conversation, education, creativity, and support to create relationship and offer strategies for empowerment and transformation. Lenda Faye is a lifelong learner who has completed degrees from Tulane University and University of New Orleans in New Orleans and Interdenominational Theological Seminary in Atlanta, Georgia. Employment areas of experience include Retail, Social Service, Criminal Justice, Pastoral, Education, and Mental Health. Lenda Faye is a Counselor working as a Case Manager at RHD Pathways Phase I and as a Therapist at de la Paz Counseling and Consulting. Lenda Faye loves her work and enjoys quiet moments of reflection, singing, dancing, reading, learning, traveling and playing Scrabble. She is the author of one book, Reflections That Freed Me: My Journey to Health and Wellness.

## **McGhee, Avis, AAS, AA, BA, MS, DD**

Dr. Avis McGhee has worked in the human service for 29 years in residential drug and alcohol programs for women and children. She is currently the program director of RHD's Family House and has mentored many women in different facets of their lives. She is a recipient of the Addiction Profession Award and the Unsung Hero citation in 2015 from Senator Daylin Leach.



### **McLaughlin, Laura , BSW**

Resources for Human Development, Inc.

Laura McLaughlin is a Resource Coordinator of Resources for Human Development (RHD) “FaSST/Connections” Program as well as an MSW student at West Chester University of Pennsylvania. Laura links both families and individuals who are homeless in Philadelphia to community resources that provide recovery focused care and resources to obtain stable permanent housing. Her experiences in case management lead her to do work with Philadelphia’s needle exchange program, Prevention Point. Laura’s work at Prevention Point focuses on harm reduction practices while incorporating case management skills to support some of the most vulnerable individuals in Philadelphia. Laura’s enthusiasm to learn and be a part of positive change continues to motivate her in the work that she does in Philadelphia.

### **McNeil, Patrick, MA**

Patrick McNeil has served as a case manager for Resources for Human Development (RHD) FaSST/Connections since 2011, working one-on-one with the chronically homeless and mentally ill of Philadelphia, a city he believes in. As a case manager, Patrick has partnered with agencies all over the city toward placing dozens of participants from shelter to community.

### **Middlebrook, Tykie, LCSW**

Tykie Middlebrook received a master’s degree from Tulane University in social work and became an LCSW in 2010. She has been the Unit Director at Womanspace Louisiana, the only Safe Haven in Louisiana, for over 4 years. Tykie has worked in programs that serve homeless clients for nine years.

### **Moyer, Kasey, BA**

Kasey is the associate director of the Mental Health Association of Nebraska. Kasey assisted in the development and implementation of the only state funded consumer-directed programs in Nebraska: the H.O.P.E. Program, a nationally accredited peer-to-peer supported-employment program, and the Keya House, peer-to-peer crisis aversion support services. Kasey received her Bachelor of Arts degree in human relations from Doane College in Lincoln, NE and has over 20 years of experience in the mental health field. Kasey has also been a National Association of Case Management (NACM) board member since 2012.

### **Munro, Ervin, MS**

Ervin Munro is the Director of Social Services for SRO Housing Corporation in Los Angeles, CA. He has a Master of Science degree in school psychology and a Bachelor of Science degree in education from the University of Wisconsin—Whitewater. Ervin has worked in the human services field for over 35 years as an educator, licensed school psychologist, case manager, and program manager of case management services in a variety of settings. His experiences cover many populations including homeless, mentally ill, elderly, substance abusers, runaway/throwaway youth, immigrants, and persons affected by HIV/AIDS disease. Ervin conducts trainings for dozens of social service agencies and has received several awards and commendations for his workshops at local and national conferences. He is a Board Member of the National Association of Case Management (NACM) and the recipient of the National 2011 “Distinguished Alumni Award for Community/Regional Service”, University of Wisconsin-Whitewater.

### **Murphy, Hanna, BA, CPRP**

Hannah Murphy is a team lead-supervisor for Resources for Human Development’s (RHD) Team ARRIVE program. She leads an ambitious team of six Certified Peer Specialists and Mobile Psychiatric Rehabilitation workers, who work their rehabilitation magic throughout the city of Philadelphia. The team effectively practices person-first approaches by helping individuals restore their community functioning and well-being within their own home. As a

Team Lead, Hannah oversees the coordination between her staff team, participants, tenant services coordinator, and case managers. Hannah encourages professional growth and development within her team by creating multiple trainings and developing creative ways to enhance the work environment. In her spare time, Hannah is working to become a meditation teacher in hopes of spreading mindfulness and self-awareness to others.

### **Myatt, Daniel, BA**

Daniel Myatt has served in the social services arena for over a decade. He currently works as a Service Coordinator for SRO Housing Corporation, and as Program Outreach Coordinator and Family-to-Family Education Program Facilitator for the National Alliance on Mental Illness' Urban Los Angeles affiliate. A presenter at NACM's 2014 Annual Conference, his presentation focused on "Effectively Influencing Outcomes by Transcending the 'It's Just a Job' Approach."

### **Packard, Denise, LMHP, LADC**

Denise received her BS in Family and Consumer Science with a focus on Child Development from the University of Nebraska Lincoln and Master of Arts in Counseling from Doane College. She worked and volunteered for several years as an advocate for individuals with developmental disabilities and their family members. She then became a case manager at CenterPointe in Lincoln, Nebraska. This opportunity led her to become a mental health and substance use therapist at CenterPointe for a youth residential program. Currently she is the Director of Care management at CenterPointe and has been employed there for 10 years. Under her umbrella, she is responsible for the oversight of 10 housing programs, SOAR, Street Outreach, Peer Support and a team of 21 Care Managers. Denise is the vice chair of the Lincoln Homeless Coalition, sits on the local RentWise Coalition, is a part of the Transition Age Review Team, serves on the Board of Directors for the National Association of Case Management, is an active participant in the Project Everlast Workgroup, Chair of the Coordinated Access and Street Outreach Subcommittee, Coordinator of volunteers for Homeless Connect, and helps organize other services for Homeless Connect. Denise is a trainer for the RentWise Coalition and SOAR. Additionally she is a resource to the Lincoln community and the State of Nebraska as a presenter at housing conferences, behavioral health conferences, college presentations, and offers educational opportunities for workgroups, such as landlords and churches. In 2010 and 2015, Denise was the recipient of the Phil Herring Team Player of the year award, a peer nominated award at CenterPointe. CenterPointe, was also awarded the Fair Housing award for the respect and dignity provided in housing programs CenterPointe offers. Additionally, in 2009 she received an award to honor work done for Homeless Connect at the Homeless Coalition recognition event. Denise has been a board member since 2012.

### **Park, Joan, RN, MHIthSc**

Joan Park is a Registered Nurse currently employed as a Case Manager for the services of General Surgery, Gastroenterology, and Plastic Surgery at St. Michael's Hospital in Toronto, Canada. In this role, she coordinates clinical care, participates in utilization management and facilitates process redesign. She uses her strong organizational, interpersonal, and clinical skills to guide the collaborative care team in the development of processes that are responsive to the needs and wants of patients and their families. She has enjoyed employment in frontline staff positions in Ontario, Indiana, Arizona, and Ohio.

Joan's passion for Case Management was demonstrated in a leadership position as President of the National Case Management Network of Canada from 2007 to 2013. In this role, she created momentum to both define and support Case Management nationally. In 2008, she spearheaded the creation of Canadian Standards of Practice for Case Management. This work led to the receipt of \$294K from Health Canada's Health Care Policy Contribution Program to "Develop Case Management in Canada: Standards of Practice, Learning Resources, and Professional Association". Two years later in 2012, a second contribution agreement for \$309K from Health Canada was awarded

to “Promote Excellence and Professionalism for Case Management in Canada: Phase II Core Competencies, Credentialing, and Sustainability”. Together the Canadian Standards of Practice for Case Management and the Canadian Core Competency Profile for Case Management Providers form a foundation for best Case Management practices and qualified Case Management providers. As President, she represented NCMN on the Advisory Task Force of the National Transitions of Care Coalition and on the Editorial Review Board of Wolters Kluwer Professional Case Management.

Her advocacy for Case Management was recognized as an expert witness in the House of Commons to the federal government’s Standing Committee Veterans Affairs in June 2012. She was also an invited panelist at the Health Council of Canada’s National Symposium on Integrated Care in October 2012.

In August 2013, Joan was featured in Patient Commando’s first annual list of Canadian Women Changing Healthcare bringing the spotlight on women who are changing the face of healthcare yet don’t get the recognition CEO’s do. Joan believes that the best Case Management practice happens as a result of healthcare and social service sectors working together and when the private and public sectors come together to meet patient needs, wants, and dreams.

Joan’s educational background includes a Master of Health Science in Nursing from Charles Sturt University (2001) and a Nursing Diploma from Centennial College (1976). She holds a Master Certificate in Project Management from George Washington University School of Business (2007).

Joan participated as a delegate of the 1st International Summer School on Care Pathways and Organization of Care Processes convened in Italy by the European Pathway Association (2007) to study pathway methodology. She has presented her work at the International Society for Quality in Healthcare Conference (2008) and the 4th Biennial International Nursing and Midwifery Conference (2001).

### **Peightel, Jim, MD**

Dr. Jim Peightel is a Philadelphia based community psychiatrist whose work has focused on program development and integrated mental health treatment for the chronic mentally ill, homeless, and disenfranchised. He is the 2015 recipient of the prestigious Robert Jones Award from the Philadelphia Psychiatric Society, and as the consulting Psychiatrist for Pathways to Housing. Jim is one of the contributing partners of the Care Coach Collaborative Model of case management with ActionAIDS.

### **Piasecki, Jim, PhD**

Dr. Jim Piasecki has been promoting deinstitutionalization and community integration over 20 years. As a corporate assistant director for Resources for Human Development (RHD) he has developed a wide array of community based services including residential and case management services for individuals with intellectual disabilities, behavioral health issues, co-occurring disorders, and forensic involvement. He coordinates services for homeless men and families at three emergency housing units in southeast Pennsylvania as well as continuity of care programs. He initiated and fostered the growth of RHD’s FaSST-Connections case management program and a Critical Time Intervention (CTI) program which provide mental health linkage and treatment for individuals and families in southeast Pennsylvania. Jim completed his PhD in clinical psychology from the University of North Carolina-Chapel Hill.

### **Pinsky Dorsche, BA**

Dorsche Pinsky is a Senior Prison Medical Case Manager with the Philadelphia Linkage Program at ActionAIDS. She has served in this capacity with the agency for five years and has a background in public service. A graduate of Guilford College, Dorsche is pursuing her Master of Public Health at Drexel University College of Medicine.

## **Poerio, Cody, MPH**

Cody Poerio is the Program Coordinator of the Philadelphia Prison Linkage Program at ActionAIDS, as well as a sitting member of the Philadelphia HIV Prevention Planning Group. He received his Masters of Public Health from Drexel University College of Medicine, and holds a bachelor's degree in Criminal Justice from Temple University.

## **Raichel, Jill, MA, MPA**

Jill Raichel teaches at Kaplan University and the University of Phoenix in the Department of Human Services. She has worked as a child and family therapist with children and their families in the area of abuse and neglect. Jill has also worked for many years in Child Welfare as a frontline worker and trainer for the Department of Human Services. Jill's experience in the area of child abuse/neglect (child welfare) is extensive serving on the Washington County Commission on Children and Families, the San Diego County Commission on Children, Youth and Families, and various child abuse prevention councils over the West Coast. In addition, Jill is the author of the book, "Inside Child Welfare: A Caseworker's Story."

## **Ramirez, James, MSW**

James Ramirez is the Assistant Director of Residential Services at A Community of Friends. He received his bachelor's degree in social work from Whittier College and a master's degree in social work from California State University, Dominguez Hills, Carson, CA. He has over 15 years of social work experience. The last 12 years has primarily been assisting homeless dual-diagnosed adults attain permanent housing and supervising permanent supportive housing programs for better social service delivery. He is a member of the National Association of Social Workers (NASW).

## **Randall, Nyshaunté "Shaun", LPC**

Nyshaunté "Shaun" Randall is a Licensed Professional Counselor. She has been working in the mental health population for over 10 years following several years of career shaping case management. Shaun is currently working for Resources for Human Development and has done so for the last four years, initially as a team leader for RHD's Metropolitan ACT Team and more recently as a Corporate Program Coordinator providing joint support and oversight for over 12 programs in the Greater New Orleans area.

## **Reed, Virginia, MSW, ASW**

Virginia Reed is the program manager for the Permanent Supportive Housing Programs at SRO Housing Corporation in Los Angeles, CA. She has a master's degree in social work from California State University, and a certificate in alcohol and drug studies. She has worked in the human services field for over 10 years as program manager, case manager, substance abuse counselor, mental health provider, and community organizer. Throughout this time, she has worked with a wide range of populations including homeless individuals, persons with mental illnesses, substance users/abusers, persons with co-occurring disorders, elderly, and persons infected and affected by HIV/AIDS.

## **Rigamer, Elmore, MD, MPA**

Dr. Elmore Rigamer is the Medical Director for Catholic Charities Archdiocese of New Orleans and the Catholic Charities Health Guardians program, for which he was the recipient of a grant from the Louisiana Public Health Institute to enroll frequent users of emergency medical services into community primary care clinics. He was the director of several disaster relief programs for victims of Hurricane Katrina, opened the first Program for All Inclusive Care for the Elderly (PACE) in New Orleans, and was the co-founder and chairman of the Partnership for Access to Total Health (PATH). Elmore received his training in psychiatry at the New York Hospital-Cornell University and Albert Einstein College of Medicine in New York. He received his master's degree in public administration from the John F. Kennedy School for Government at Harvard University.

## **Ripley, Melissa, BS**

Melissa Ripley is a Lincoln Police Department Police Officer who specializes in narcotics and mental health investigations. She holds a Bachelor of Science degree in criminal justice from the University of Nebraska-Lincoln. Melissa has also worked as a community treatment aide/family support worker supervising visits between parents and children, implementing behavioral treatment plans, and providing parent education for neglect and abuse situations. Melissa was nominated as Officer of the Year in 2013 and 2010, and has received the Exceptional Duty Award and Civic Achievement Award.

## **Sabousky, Richard, PhD**

Rick Sabousky is Chair of the Department of Special Education at Clarion University. He completed his doctoral studies at the Transition Center at Kent State University. He has continued to be active in researching strategies which facilitate the movement of students with disabilities into active adult roles.

## **Sanphy, Patrick, BA**

Patrick Sanphy holds degrees in Mass Communication and Network Administration, and has been developing web-based content since the introduction of the internet. He has continued to apply his Communications background with technical skills in order to assist others in their process of learning and growing with the ever-changing demands of an electronic society.

## **Seitz, Meghan, MSW**

Meghan Seitz is an Assistant Team Leader at Pathways to Housing PA in Philadelphia, Pennsylvania. Meghan is from Easton, PA and a University of Vermont and Columbia University graduate with a master's degree in social work. Meghan has a background in foster care, domestic violence advocacy, and campaign work. Meghan is a strong advocate and proponent of restorative justice practices.

## **Snedecor, Scott, BS**

Scott has worked as an addictions counselor for adolescents, a project coordinator of a federal experimental addictions treatment program for homeless adolescents, a case manager and team leader for a consumer operated intensive outreach case management project, a program manager of a consumer operated community mental health center, an outcomes interviewer, a psycho-social rehabilitation specialist, a residential treatment coordinator, a consumer technical assistance training coordinator, a consumer affairs specialist, and a community reintegration specialist. He now works as a recovery specialist at Oregon State Hospital-Portland. He received the 2001 Mental Health Award of Excellence from the Oregon Department of Human Services and the 2002 Garrett Smith Memorial Award for his work as a consumer advocate.

## **Stoeffler, Stephen, MSW, LSW**

Stephen Stoeffler is an instructor of Social Work at Kutztown University, Pennsylvania. He has practice experience in the fields of child welfare, probation and parole, older adult protective services and family homelessness. He has held academic appointments at Widener University, Temple University, West Chester University, and The University of Valley Forge. He is currently working towards his PhD with research focused on poverty.

## **Sudler, Betty, MHS**

Betty Sudler is a skilled facilitator, instructional designer, and coach. She has advanced training in executive coaching and building high performance teams. Betty is a non-profit professional with expertise in program development, marketing, successful multi-disciplinary team management, and project delivery. She has an exceptional ability to construct and facilitate cohesive teams, interface with public agencies, and liaise with key

stakeholders. She has over 20 years' experience in training, coaching, and performance improvement interventions that enhance individual and organizational success. She has facilitated numerous workshops and presentations, and has developed curriculums to cover an array of topics, some of which include: Positive Parenting Skills; Life Skills; Job Readiness/Retention; Permanent Supportive Housing; Understanding the Big Picture; Working with Difficult Participants; Recovery and Resiliency-How can you help; and Crisis Intervention - How to Restore the Balance.

### **Swanson, Kristen, EdD**

An educational leader and curriculum writer, Kristen is a renowned teacher, professional developer, writer, speaker, and consultant on impactful learning designs. She has worked directly under the tutelage of Dr. Grant Wiggins and authored both *Professional Learning in the Digital Age* (2013) and *Unleashing Student Superpowers* (2014). A founder of the Edcamp movement, Kristen is also passionate about effective teacher education. Kristen currently leads all of the professional learning at BrightBytes. Kristen has a doctorate from Widener University in Educational Leadership.

### **Tarantino, Jan, LMSW**

Jan is an Associate Director at Resources for Human Development, a nationwide social service agency. Jan was a director of Mobile Crisis Services for eight years, director of ACT programs for five plus years, and has 10 years of forensic social work experience before transitioning into a corporate role. Currently, Jan provides operational, clinical, and fiscal support and oversight, as well as new development in Louisiana, Florida, North Carolina, and Tennessee. Other focus areas include sustainable work environments, staff wellness, integrated care, and IDD services with high risk adults. She received her Master of Social Work from Southern University of New Orleans and is a Licensed Master Social Worker.

### **Teitelbaum, Robin, MBA**

Robin Teitelbaum is the Coordinator for Quality, Risk Management and Accreditation for Service Access and Management, Inc. She provides support for current and new clinical programs, ensuring program integrity, quality improvement/assurance, and risk management. Robin has been in the field for over 28 years, having worked as a case manager, case management supervisor, program specialist, and director of services, specializing in children and families for the last 20 years. Robin has a Bachelor of Science degree in rehabilitation counseling and a master's degree in business administration.

### **Tekely, Stacy, MS**

Stacy Tekely received her bachelor's degree in criminology and pre-law and her master's degree in Legal Studies. She has work experience in the fields of case management, jail and prison diversion, crisis intervention, behavioral health, and the criminal justice system.

### **Thibodeau, Deb, MEd, CAS**

Deb is a Pre K-6 School Counselor and Specialist for the Autism Society of Maine, has done extensive consulting throughout New England and presented at National Association of Case Management (NACM) in Kansas City, Washington, and Los Angeles. Her previous work in Case Management has been a great support in developing her foundation. She has also done extensive work teaching children to become better self-advocates.

### **Vafeas, John, LSW, DSW**

John Vafeas is the Chair of the Department of Social Work at Kutztown University of Pennsylvania. He completed undergraduate degrees in both Greece and the United States and received his Master of Social Work and Doctorate of Social Work from the University of Pennsylvania. His clinical and research work has centered in the field of vocational

rehabilitation of individuals with disabilities and for the past 25 years he has taught at Kutztown University. He has held previous faculty appointments at the University of Pennsylvania and Ryder University. John's research includes services delivery systems, policy and program evaluation, accreditation, and graduate and undergraduate social work curriculum design. John joined the National Association of Case Management (NACM) board in 2014.

### **Walker, Denice**

Denice Walker is responsible for providing oversight for SRO Housing Corporation's Short-Term Housing Programs (STP) which serves hundreds of chronically homeless individuals. The goal of these programs is assist clients with special needs to become stabilized and transition to permanent housing as quickly as possible. Denice has worked in the human services field for over 20 years as a Case Manager and Program Manager in a variety of settings. Day-to-day STP case management includes working with numerous populations: persons with mental illness, HIV/AIDS, elderly, substance abusers, transitional age youth, immigrants, chronic homeless individuals, and veterans.

### **Weller, Mary Rita, PhD, MSW, LSW**

Dr. Mary Rita Weller is an Assistant Professor in the Department of Social Work at Kutztown University, Pennsylvania. She has an extensive background in supporting individuals with intellectual disability as an administrator with over 18 years of experience and as a private practitioner. Mary Rita serves on the board of two agencies that provide services for individuals with disabilities, Service Access and Management, Inc. and QUEST, Inc. Additionally, she is a member of numerous organizations including National Association of Social Work, American Association of Sexologists, Educators, Counselors, and Therapists, and the Society for the Scientific Study of Sexuality.

### **Wetherington, Rob, MA**

Rob Wetherington has been working with homeless adults in Philadelphia, PA for over five years helping participants engage in services while celebrating strengths and encouraging positive change. At Pathways to Housing PA, Rob uses creative approaches to connect with participants and foster independence. Rob's main goal is for participants to become active members of their communities in whatever ways they are able. When not at the office you can find him in his Kensington, Philadelphia garden with his beautiful wife, Rachael, and their cat, Liza Minnelli the Cat.